

Terms and Conditions

Here & There, practice for past life regression therapy; hereinafter referred to as Here & There.

The term client refers to anyone who purchases a service from Here & There.

These general terms and conditions apply to every client, no exceptions are made. Purchasing a service and/or participating in a session means that you agree with these terms and conditions and the Privacy Statement.

Appointments for a session can be rescheduled or cancelled free of charge by the client up to 48 hours (2 working days) before the start. Cancellations or reschedules within 48 hours (2 working days) before the start will be charged by Here & There.

During and after the sessions it is the responsibility of the client to commit and to work on change and recovery and putting the insights gained into practice. Here & There is not responsible or liable for this.

The client is obliged to report any physical and/or psychological health complaints, pregnancy and/or medication use immediately prior to a session. Here & There has the right to refuse a client or to stop the treatment if this obligation is not complied with. Refund is not possible in this case.

The client is obliged to ensure good personal hygiene. The client declines to use strong-smelling perfume, drinking alcohol and/or smoking shortly before the treatment. It's up to Here & There to refuse a client when he is under the influence of alcohol and/or narcotics. The client will not receive a refund. The client is obliged to behave respectfully towards the practitioner. In case of aggressive and/or sexually transgressive behaviour, the client will be refused further treatment. The client will not receive a refund. This will also be reported at the police.

It is not permitted to take photos and/or make sound recordings unless permission for this is granted by Here & There.

All sessions start on time. The client who appears too late is not entitled to a refund.

Here & There is liable to the client for the proper performance of the services, with due observance of what is stated in these general terms and conditions.

Here & There is not liable for any direct and/or indirect damage during and/or after participation to or use of any of the services, regardless of the cause of ownership of the participant and/or the participant himself. Unless there is intent or gross negligence.

Here & There uses a client file. Here & There respects the privacy of her clients. All information provided will be treated confidentially. Personal data will never be made available or sold to third parties without being asked. Exceptions to this professional secrecy are:

- Client gives permission to pass on information
- Client has a legal representative
- Legal obligation to provide information

- Conflict of duties

For the rest, I refer to my Privacy Statement.

Despite all efforts of Here & Daar to help the client as best as possible, it is possible that the client believes that he has a justified complaint. This complaint must be submitted to Here & There in writing. Here & There will always try to resolve the complaint. If the complaint has not been dealt with satisfactorily, the client can submit this to the NIBIG. See www.nibig.nl/zorgproviders/klachten.

In cases not covered by these general terms and conditions, Here & There decides, taking into account local law and customs and using reasonableness and fairness.

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